

**AUSTRALIAN COMMUNICATIONS AND MEDIA  
AUTHORITY**

## 26<sup>TH</sup> MEETING OF 2024

**MINUTES OF THE 26<sup>TH</sup> MEETING OF 2024 OF THE AUSTRALIAN COMMUNICATIONS AND MEDIA AUTHORITY HELD BY VIDEO CONFERENCE ON 4 JULY 2024 AT 10.45AM**

**The following were present:**

Chair	Nerida O’Loughlin (Melbourne)
Deputy Chair	Creina Chapman (Sydney)
Member	Carolyn Lidgerwood (Melbourne)
Member	Adam Suckling (Sydney)
Member	Samantha Yorke (Sydney)
Authority Secretariat	Erin Raco (Sydney)

Apologies received from Anna Brakey and Catriona Lowe.

AGENDA ITEM NO. 2024/25/2	FINAL ORDER OF THE AGENDA
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- |                          | Start Date | End Date   | Status     |
|--------------------------|------------|------------|------------|
| [REDACTED]               | [REDACTED] | [REDACTED] | [REDACTED] |
| [REDACTED]               | [REDACTED] | [REDACTED] | [REDACTED] |
| [REDACTED]               | [REDACTED] | [REDACTED] | [REDACTED] |
| [REDACTED]               | [REDACTED] | [REDACTED] | [REDACTED] |
| TCP Code review – update | [REDACTED] | [REDACTED] | [REDACTED] |
| [REDACTED]               | [REDACTED] | [REDACTED] | [REDACTED] |
| [REDACTED]               | [REDACTED] | [REDACTED] | [REDACTED] |
| [REDACTED]               | [REDACTED] | [REDACTED] | [REDACTED] |

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4 JULY 2024

**AGENDA ITEM      TCP CODE REVIEW – UPDATE**  
**NO. 2024/26/3.1**

**112/2024**

The Authority received an update on the draft Telecommunications Consumer Protection (TCP) Code provided to the ACMA by Communications Alliance.

**Resolution: 112/2024**

The Authority:

- A) noted and provided comment on the draft TCP Code; and
- B) asked that further work including additional drafting be undertaken so that a further draft of the TCP Code could be brought back to the Authority for its consideration at a future meeting.

12 / 7 / 2024